



Privacy Policy

1 Introduction

Our Privacy Policy governs the privacy terms of our Site, www.wheelysmelbourne.com.au, sub-domains, and any associated web-based and mobile applications, as owned and operated by Gomes & Oksanen Pty Ltd. Any capitalized terms not defined in our Privacy Policy, have the meaning as specified in our Terms of Service.

Your privacy is very important to us. Accordingly, we have developed this Policy in order for you to understand how we collect, use, communicate and disclose and make use of personal information. We use your Personal Information only for providing and improving the Site. By using the Site, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible at www.wheelysmelbourne.com.au The following outlines our privacy policy.

- Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.
- We will collect and use of personal information solely with the objective of fulfilling those purposes specified by us and for other compatible purposes, unless we obtain the consent of the individual concerned or as required by law.
- We will only retain personal information as long as necessary for the fulfilment of those purposes.
- We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.
- Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.
- We will protect personal information by reasonable security safeguards against loss or theft, as well as unauthorized access, disclosure, copying, use or modification.
- We will make readily available to customers' information about our policies and practices relating to the management of personal information.

2 Your Privacy

WHEELYS MELBOURNE follows all legal requirements to protect your privacy. Our Privacy Policy is a legal statement that explains how we may collect information from you, how we may share your information, and how you can limit our sharing of your information. We utilize the Personal Data you offer in a way that is consistent with this Privacy Policy. You will be required to provide personal information when you sign up to our newsletter or make purchases through our online store. Information collected when making a purchase from WHEELYS MELBOURNE online store may be used to assist suggest products to you based on past acquisitions. We may also utilize your Personal Data and various other personally non-identifiable info gathered through the Site to assist us improve the material and functionality of the Site, to better comprehend our users, and to improve our services. You will see terms in our Privacy Policy that are capitalized. These terms have meanings as described in the Definitions section below.

3 Definitions

"Non Personal Information" is information that is not personally identifiable to you and that we automatically collect when you access our Site with a web browser. It may also include publicly available information that is shared between you and others.

"Personally Identifiable Information" is non-public information that is personally identifiable to you and obtained in order for us to provide you within our Site. Personally Identifiable Information may include information such as your name, email address, and other related information that you provide to us or that we obtain about you.

"Site" Refers to wheelysmelbourne.com.au and any related sub domains.

"WHEELYS MELBOURNE" Is the trading name owned and operated by



4 Information we collect

For the purpose of obtaining a quote or making a purchase through our Site we require certain personally identifiable information including but not limited to name, phone number, email and address. Any information collected will be held in strict confidence and only used to provide the requested service. Upon making a purchase, requesting a quote or signing up to our newsletter you may receive email marketing from WHEELYS MELBOURNE regarding upcoming events, promotions and sales. Should you wish to opt out of these emails you can do so by clicking the unsubscribe link at the bottom of the email.

As a Visitor, you can browse our Site to find out more about our business. You are not required to provide us with any Personally Identifiable Information as a Visitor.

5 Computer information collected

When you use our Site, we automatically collect certain computer information by the interaction of your mobile phone or web browser with our Site. Such information is typically considered Non Personal Information. We also collect the following:

- **Cookies**
Our Site uses "Cookies" to identify the areas of our site that you have visited. A Cookie is a small piece of data stored on your computer or mobile device by your web browser. We use Cookies to personalize the Content that you see on our Site. Most web browsers can be set to disable the use of Cookies. However, if you disable Cookies, you may not be able to access functionality on our Site correctly or at all. We never place Personally Identifiable Information in Cookies.
- **Automatic Information**
We automatically receive information from your web browser or mobile device. This information includes the name of the Website from which you entered our Site, if any, as well as the name of the Website to which you're headed when you leave our Site. This information also includes the IP address of your computer/proxy server that you use to access the Internet, your Internet provider name, web browser type, type of mobile device, and computer operating system. We use all of this information to analyse trends among our Users to help improve our Site.
- **Log Data**
Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

6 How we use your information

We use the information we receive from you as follows:

- **Sharing Information with Affiliates and Other Third Parties**
We do not sell, rent, or otherwise provide your Personally Identifiable Information to third parties for marketing purposes. In the event that you make a purchase through our Site we may provide your Personally Identifiable Information to affiliates that provide services to us (i.e. payment processors, etc.); such affiliates will only receive information necessary to provide the respective services and will be bound by confidentiality agreements limiting the use of such information.
- **Data Aggregation**
We retain the right to collect and use any Non Personal Information collected from your use of our Site and aggregate such data for internal analytics that improve our Site and Service as well as for use or resale to others. At no time is your Personally Identifiable Information included in such data aggregations.
- **Legally Required Releases of Information**
We may be legally required to disclose your Personally Identifiable Information, if such disclosure is:
 - required by subpoena, law, or other legal process;
 - necessary to assist law enforcement officials or government enforcement agencies;
 - necessary to investigate violations of or otherwise enforce our Legal Terms;
 - necessary to protect us from legal action or claims from third parties including you and/or other Members; and/or
 - necessary to protect the legal rights, personal/real property, or personal safety of WHEELYS MELBOURNE, our Users, employees, and affiliates.



7 Opt-Out

We offer you the chance to "opt-out" of having your personally identifiable information used for particular functions, when we ask you for this detail. When you register for the Site, if you do not want to receive any additional material or notifications from us, you can show your preference on our registration form.

8 Links to other Websites

Our Site may contain links to other Websites that are not under our direct control. These Websites may have their own policies regarding privacy. We have no control of or responsibility for linked Websites and provide these links solely for the convenience and information of our visitors. You access such linked Websites at your own risk. These Websites are not subject to this Privacy Policy. You should check the privacy policies, if any, of those individual Websites to see how the operators of those third-party Websites will utilize your personal information. In addition, these Websites may contain a link to Websites of our affiliates. The Websites of our affiliates are not subject to this Privacy Policy, and you should check their individual privacy policies to see how the operators of such Websites will utilize your personal information.

9 Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security. We utilize practical protection measures to safeguard against the loss, abuse, and modification of the individual Data under our control. Personal Data is kept in a secured database and always sent out by means of an encrypted SSL method when supported by your web browser. No Web or e-mail transmission is ever totally protected or mistake cost-free. For example, email sent out to or from the Site may not be protected. You must take unique care in deciding what info you send to us by means of e-mail.

10 Privacy Policy updates

We reserve the right to modify this Privacy Policy at any time. You should review this Privacy Policy frequently. If we make material changes to this policy, we may notify you on our Site, by a blog post, by email, or by any method we determine. The method we chose is at our sole discretion. We will also change the "Last Updated" date at the beginning of this Privacy Policy. Any changes we make to our Privacy Policy are effective as of this Last Updated date and replace any prior Privacy Policies..

11 Questions about our Privacy practices or the Privacy Policy

We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained. If you have any questions about our Privacy Practices or this Policy, please contact us.